

C07

Ymchwiliad i Effaith Deddf Gwasanaethau Cymdeithasol a Llesiant (Cymru) 2014 mewn perthynas â Gofalwyr

Inquiry into Impact of the Social Services and Wellbeing (Wales) Act 2014 in relation to Carers

Ymateb gan unigolyn

Response from an individual

Hello

I would like to convey my experience in relation to the sswb act and social care.

An unpaid carer of 20 plus years of experience in caring and dementia. I am an activist and a constant mature student in developing my knowledge in relation to dementia and the legislation that is supposed to support us. I have contributed to many focus groups offering real life experience of caring and dementia. I have previously emailed the committee and got no reply.

I am a trained trainer assessor..and volunteer with hundreds of persons living with and affected by dementia. I contributed to the consultation on the dementia action plan.

And attend the cross party on dementia.

I have been caring for my dad for the last 9 yrs..

What is obvious to me is that there s a huge lack of understanding about the act.

During the carers assembly at th hywel attended by carers like myself there was an overwhelming feeling that carers rights and their relatives or friends rights in relation to sswb act in social care. The director admitted that he has recommended a second phase of learning.

In the name of the act we have been refused help to learn to use my dad's hoist. Leaving him in danger...I was refused support to study to enable me to care for my dad's complex needs.

I have had 10 days off in 9yrs...and as my dad requires two carers only one can receive carers allowance..I've requested support to have an overdue holiday in the UK..

Which absolutely will increase my wellbeing..and been told "we ve never heard of that..direct payments is only for care" my manager has never heard of this.

In the name of the act we ve been refused help to toilet my dad..when one of us needs to attend an appointment or go to pay bills etc do food shopping.

Told that within ■ that people are being told to stay in their chairs and wait or make them wear pads and wee..until a carer or visitor comes.

This a breach of their human rights 70/169? Relating to access to physically use sanitation..they acknowledge they are breaching their human rights but that's what they ve been told to do.

I showed the social worker nhs guidelines on sswb act for unpaid carers. He said we ve never seen that or told that.

After 10 yrs .everything I've requested that the sswb act can do for me..as identified in a carers assessment..has been refused saying..

I didn't know the act was for that. That's not what we ve been told and we can't help with that. Speak to my manager and she s never heard of that.

I am thoroughly ashamed having already informed the the committee of such appalling lack of understanding of the sswb act that is being upheld by senior management .and directors that are part of their partnership board.

I ask kindly that on this occasion that you listen..

And should you require more information please contact me.

I 'll gladly address you health wellbeing and sports committee. Real life experience.

It's the people that have no support to offer their opinion and voice that concerns me.

I am appalled that the land of my father's.. that aims to be the first dementia friendly nation..

Allows raf veterans to be treated in such a way that s due to a lack of understanding of an act that should be helping us.

A thorough investigation should be conducted..as it's no less than neglect and institutional abuse..

In the hope that this will be acknowledged.

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